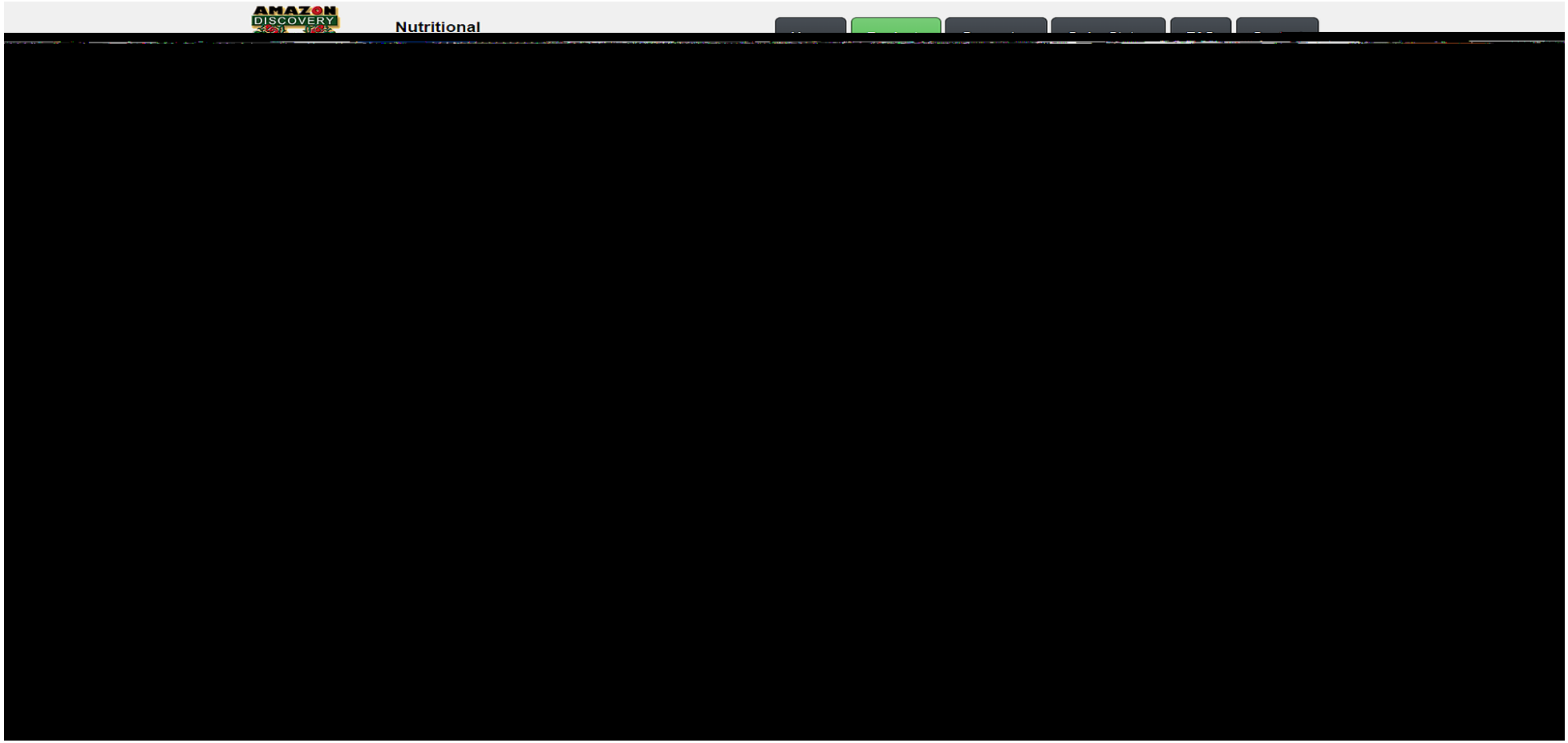
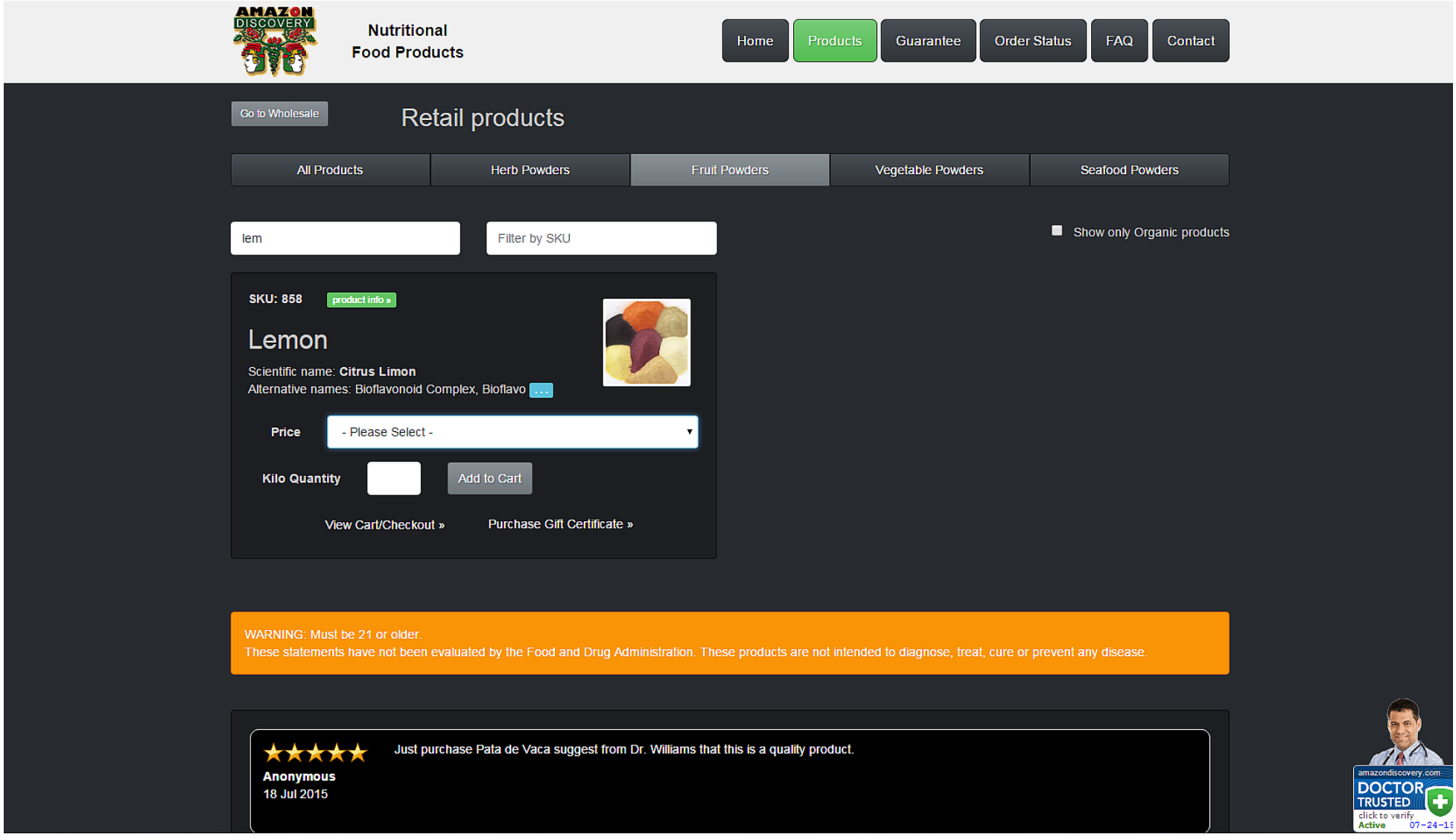
How To Use Search & Ordering



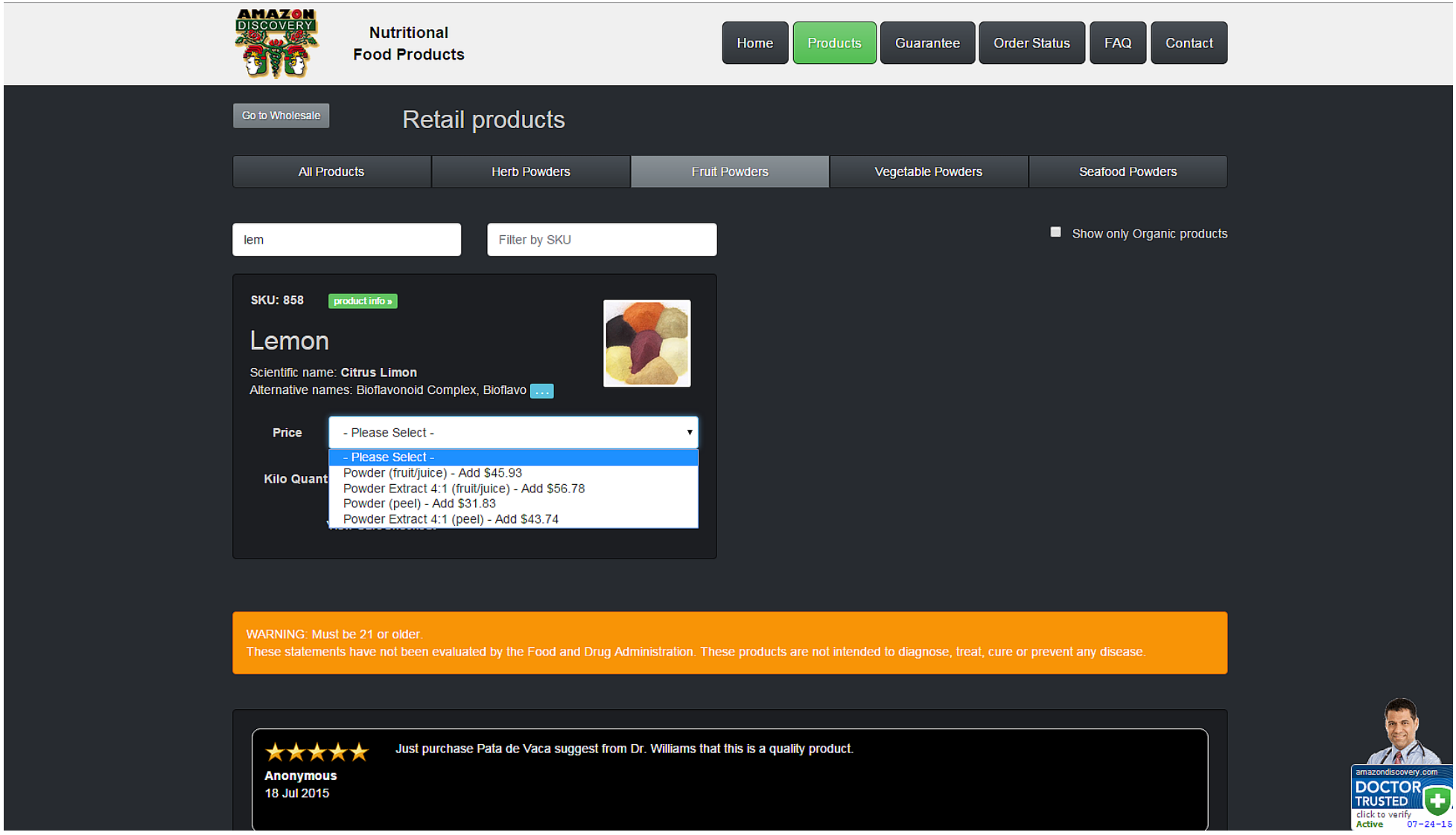
1. Click product tab.
2. Products page take a few seconds to populate page.
3. Default Page button is Go to Retail for wholesale click Go To Wholesale.
4. Check box to view Organic Products at this time all organic products sell at wholesale.
5. Categories Buttons are: All Product, Herb Powders, Fruit Powders, Vegetable Powder, Seafood Powders.
6. Use Filter by Product Name by typing in the first few letters to populate the page with products.
7. Use Filter by SKU by typing numbers in if correct SKU number is known.
8. Filters populate products from server data base they are NOT A SEARCH ENGINE.

Finding Product



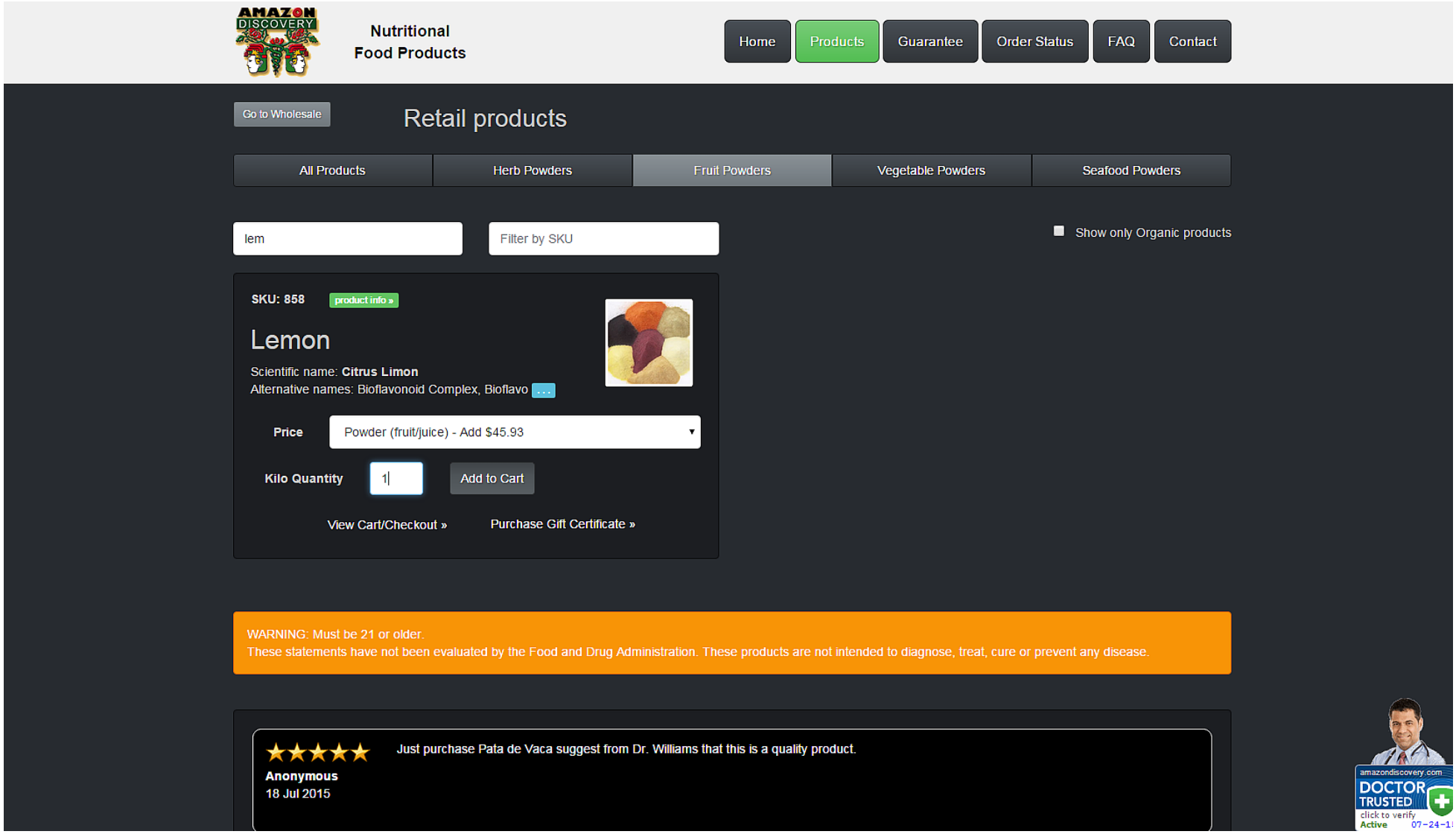
1. Start by choosing a category [example Fruit Powder].
2. Then using Filter by Product type a few letters in the product trade name [example lem].
3. In the Fruit Products category this will bring up the Lemon product tile.
4. DO NOT use scientific names or specifics like lemon juice or lemon peel NO products will propagate the page.
5. Within the product tile are SKU, Product Info Link to more information if avaliable, Price and Quantity.

Choosing Different Product Strengths



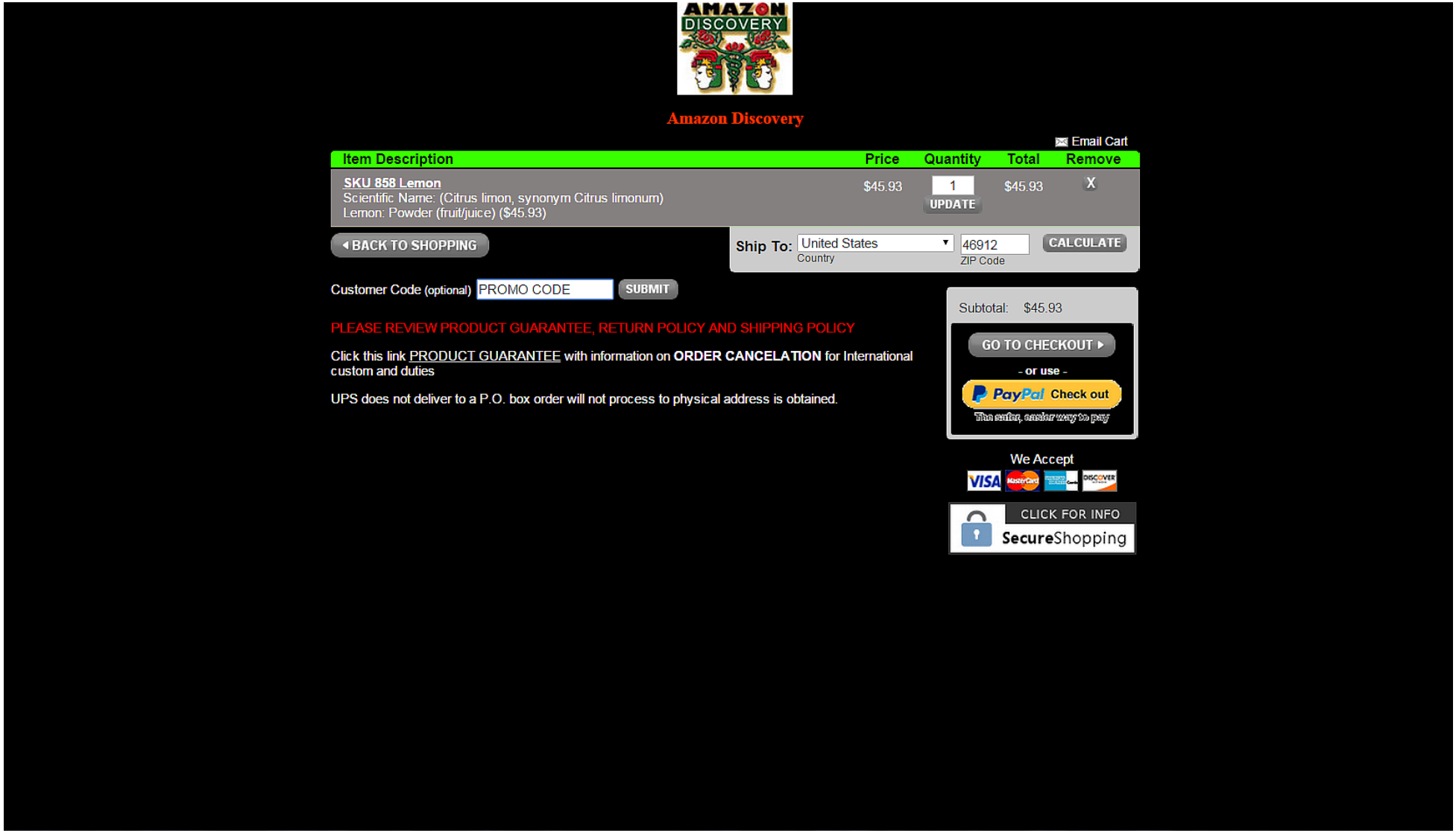
1. From the product tile there is a price field.
2. In the price field use the Down Arrow to open price box.
3. Choose from different strengths Powder or Powder Extract.
4. In prentices is the Part Used that makes up the powder or powder extract product.
5. Example: [root, leaf. fruit, seed] these are just a few.

Selecting Product Strength & Quantity



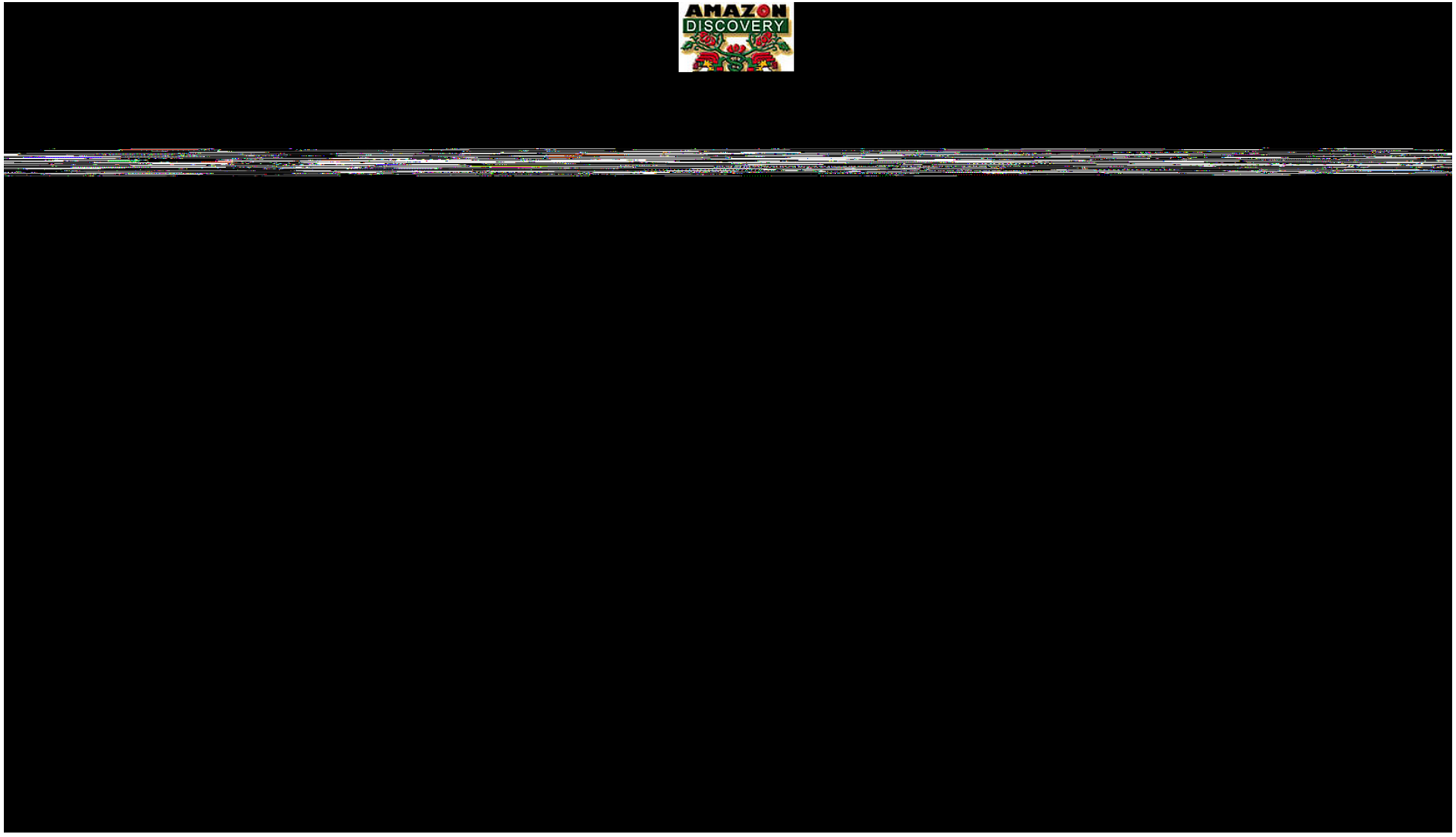
1. Choose a product strength from drop menu in the price field.
2. In the Kilo Quantity add kilo amount number 1 to 25.
3. Discounts start from 5 kilos to 25 kilos.
4. If ordering more then 25 kilos contact Customer Service for wholesale pricing and availability.
5. Use the Email Us submit form on the Contact Page state product and quantity amount.

Shopping Cart Price Ship Promo Code Fields



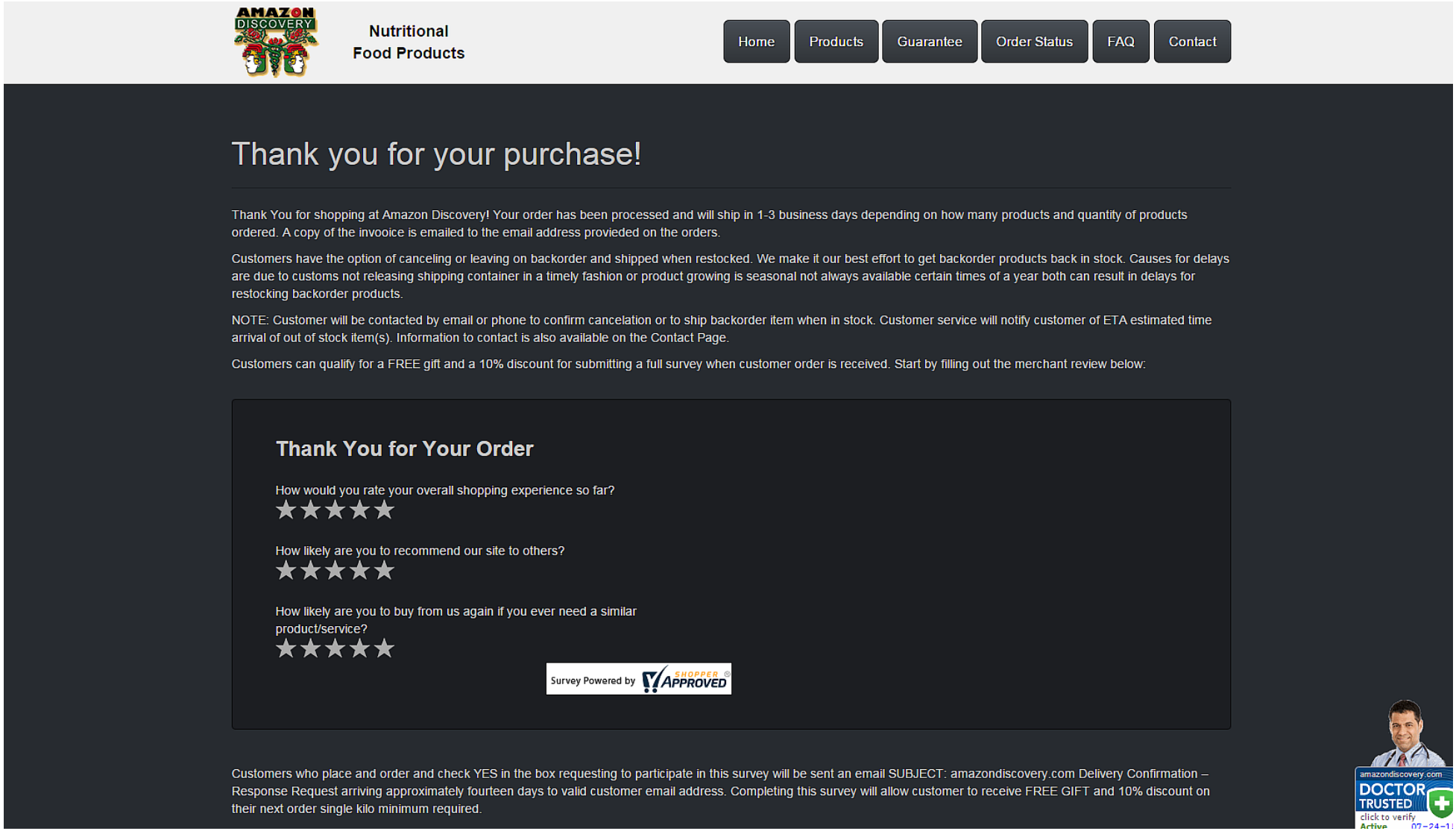
1. Shopping cart is were product can be viewed with price per kilo and quantity amount.
2 Quantity amount can be changed by entering number in quantity box and clicking update.
3. Enter shipping code in the Ship To box stating country and zip code.
4. Domestic shipping is UPS International is DHL.
5. Customer Code field use if a promotional code is applicable only One per order.

Shopping Cart Shipping Selection



1. After placing the country and zip code click on the calculate button.
2. In the dialog box will be list of shipping options.
3. For domestic shipping there is an estimated business shipping days to deliver.
4. This DOES NOT include the processing time for order this can be 1 to 3 business days depending on order size.
5. If applicable enter promotional code in customer code field click submit to receive any discount that applies.

Check Out Thank You Page



1. After placing the order you will be transferred back to the Thank You page.
2. Invoices will be emailed to email address along with tracking number once order is ready to ship.
3. Customer can always check order status by clicking the Order Status button and following instructions.
4. Filling out the short survey is important to let us know how the ordering process went helping to improve.
5. By entering your email in this survey you will receive a follow up full survey for the products order in 14 days.